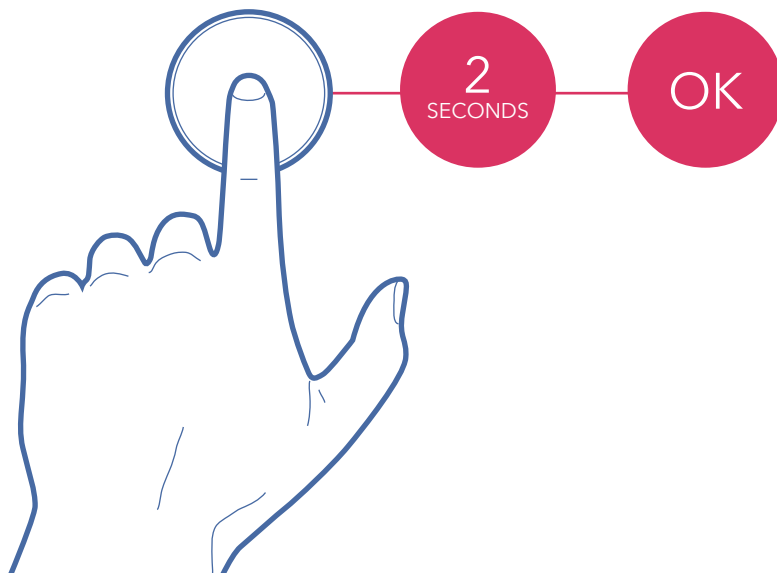


HELIOS: PILOT QUICK START GUIDE





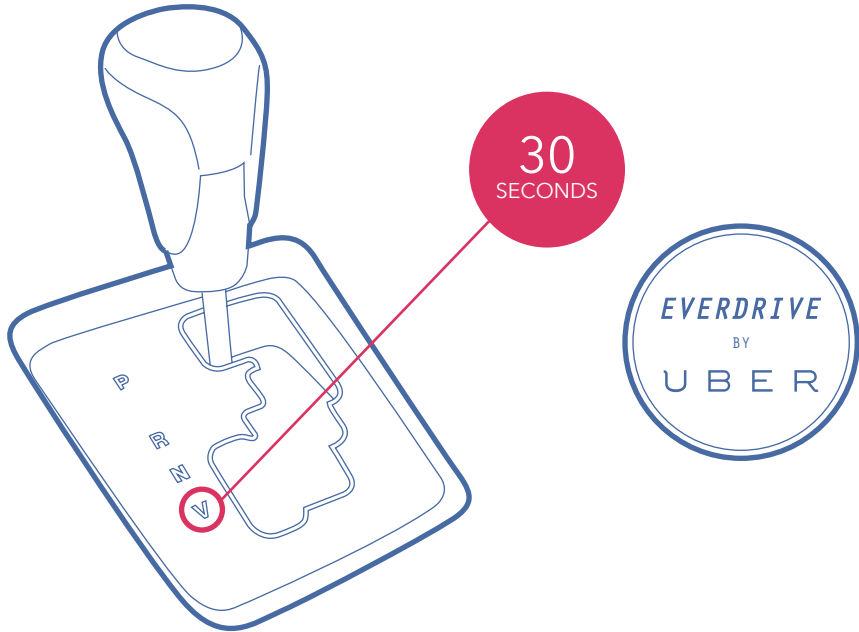
Before assuming position as primary rider you must log into your vehicle.

1. Place your index finger on the launchpad.
2. Wait for 2 seconds
3. Your profile appears in display (or Federal avatar, if configured)
4. Hit OK

If incorrect user profile is selected, or 'Unknown Profile' appears in the display, please refer to Amazon Helios: Pilot user manual, page 121 'Creating your profile'.

**CAUTION:**

BY ASSUMING YOUR POSITION AS PRIMARY RIDER YOU ASSUME LIABILITY FOR THE VEHICLE AND OTHER PASSENGERS IN THE VEHICLE IN CORRESPONDENCE WITH FEDERAL LAW.



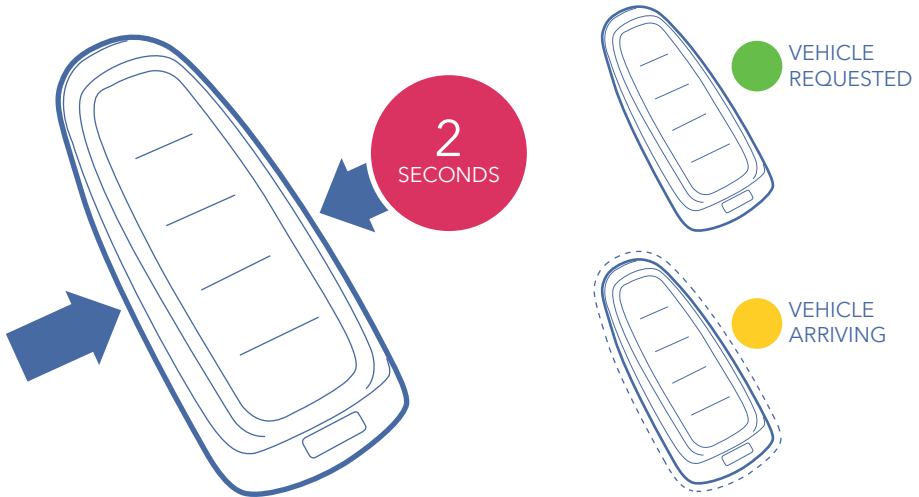
Your Amazon Pilot:Helios is fitted with ValetPark®, Amazon PrimeValet® and may be enabled with EverDrive™ by Uber systems.

When you arrive at your destination:

1. Pull to the side of the road and completely stop (Check surrounding area is safe)
2. Pull gear shift to ValetPark® mode
3. A countdown will appear in the dash display, you now have 30 seconds to exit the vehicle.
(To cancel ValetPark®, move gearshift to P)
4. Upon exiting the vehicle, your Amazon Helios:Pilot will lock and move away to find a suitable parking spot.

If you subscribe to EverDrive™ by Uber, you may initiate the system by pressing the corresponding button on the dashboard prior to exiting the vehicle*

(*Amazon, Amazon Helios Division, Amazon Helios:Pilot egress and ingress algorithms and any/all proprietary pseudo- and/or partial-intelligence systems, algorithms, mechatronics, anadigi control mechanics, embedded processes and protocols are not responsible for the time taken to return vehicle if EverDrive™ by Uber mode is engaged.)



When you are ready to begin a journey, you may call your Helios: Pilot in two ways.

VIA THE APP:

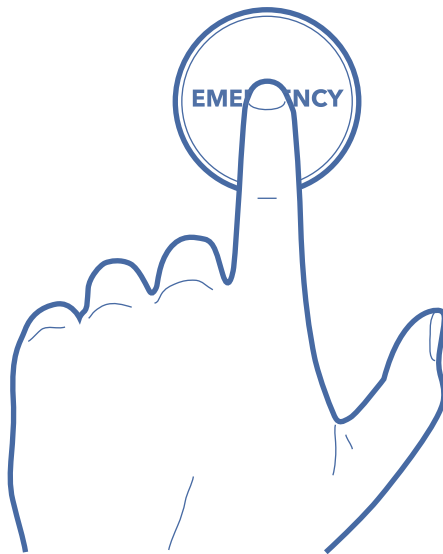
1. select 'My Vehicle'
 2. select 'Retrive'
 3. a request will be sent to your vehicle which will be parked or circling nearby.
- You can find the current location and progress of your vehicle by clicking on the map icon.
To cancel the request, simply select the red 'cancel' button.

VIA THE KEY FOB:

1. Squeeze and hold the sides of the fob
 2. After two seconds the fob will glow green
 3. When your Helios: Pilot is arriving your fob will vibrate briefly and change from green to yellow.
- To cancel the request, simply squeeze the sides of the fob three times. Your fob will change from green to red.

Your vehicle will typically be no more than 5 minutes away from your current location at any time*

(*Based on current and median near-term past analysis of traffic pattern data, likelihood of disruptions, planned and in-progress roadway construction, current civil activities, likelihood of spontaneous civil activities, flash events, unrest, promotions, celebrations, festivities, tavern/restaurant/bar/pub occupancy rates, let-out times for theaters, etc.)



Your Helios:Pilot is equipped with an emergency button, located in the center dash, above the manual override controls.

WHEN TO PRESS THE EMERGENCY BUTTON:

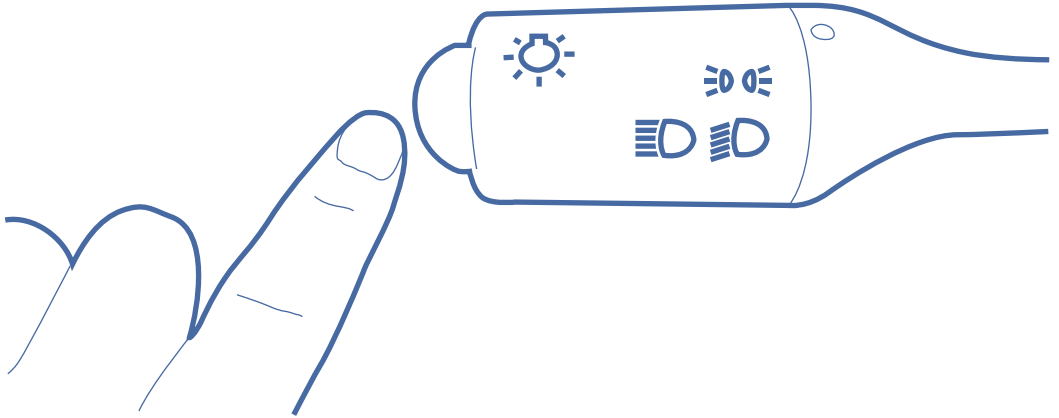
1. In case of medical emergencies
2. In case of physical or security threat
3. If you witness a manual vehicle in distress

WHAT TO EXPECT:

YOUR VEHICLE WILL NOT STOP IMMEDIATELY

Upon pushing the button, you will be connected with an emergency operator. The vehicle will find an appropriate place to stop as directed by the emergency operator, or be directed to the nearest security or medical facility.

NOTE: Incorrect usage of the emergency button is a Federal offence and is subject to criminal proceedings.



In the unlikely event your Amazon Helios:Pilot has taken you to an incorrect location and/or you or the vehicle feel lost or off course, you can initiate 'Loss recovery mode'

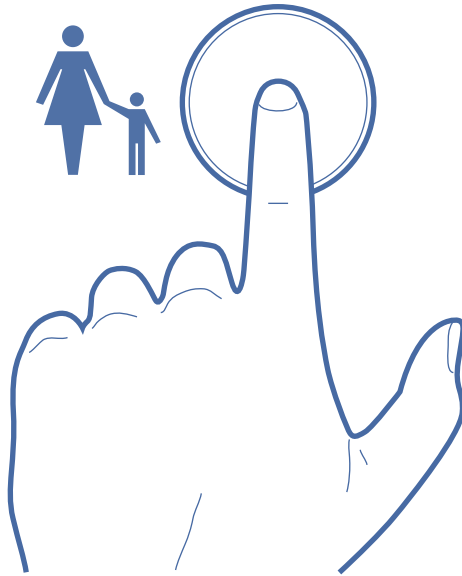
1. Touch the central command stalk and say 'I'm Lost'.
2. From here you will be presented with four options:

TAKE ME HOME: by selecting this option, you will be re-routed back to your registered primary Amazon delivery address. Select this option and confirm by stating 'OK' when asked.

RETURN TO START: by selecting this option, you will be re-routed back to your initial trip location. Select this option and confirm by stating 'OK' when asked.

RETURN TO WAYPOINT: by selecting this option, you will be re-routed back to your previous waypoint. Select this option and confirm by stating 'OK' when asked.

FIND CLOSEST INFO POINT: by selecting this option, you will be re-routed to the nearest Amazon Information point. Select this option and confirm by stating 'OK' when asked.



Your Amazon Helios:Pilot conforms to ISO1851* Codified Child Rearing Mandates and Findings and most/many regionally advisories on suitable restrictions and controls for the maintenance of child-safe, child-friendly and child-appropriate activities, areas, zones and enclosures. Rest-assured that Amazon and its products, partner-products, systems, analytic gathering mechanisms, datavoidance procedures, systems and algorithms are all configured to work with these internationally recognized codes in order to establish that Amazon Helios:Pilot is safe and secure for use by children exclusive of direct adult/parental/avuncular supervision.

Select Child Safe Mode

Select Your child's profile from the available options.

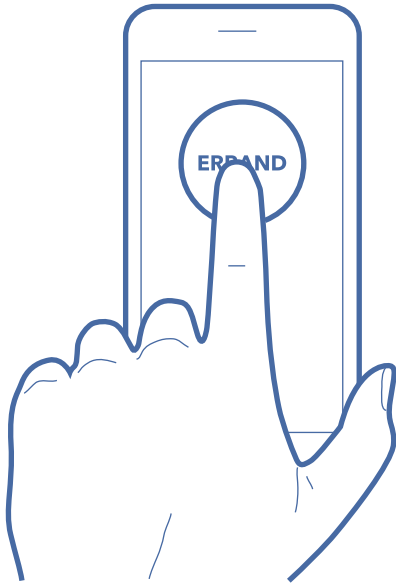
Select Zone

Hit 'Enter'

Verify identity with your Amazon Password when required.

Your Amazon Helios:Pilot is now configured to allow the minor to ride unaccompanied.

(*An ISO1851 Child Safe Zone is a dynamic region within your local HOA microtown, unincorporated neighborhood, region, town or protectorate where unaccompanied minors may travel in semi- partial- or fully-autonomous vehicles.)



Your Amazon Helios:Pilot Errand Mode* provides the ability for directed-autonomous errand processing when configured through Amazon ThingsToDo services. Any Amazon associated Amazon Local Service Vendor can be configured as a destination to pick things up or drop things off.

With the vehicle in 'Prepare' mode, open your Amazon smartphone application.

1. Select 'Errand'
2. Input location on the map.
3. Confirm pickup location
4. Select 'Go'
5. Step away from the vehicle

(*Your Amazon Helios:Pilot Errand Trunk provides 0.78 square meters of storage capacity for items to be dropped off or picked up, suitable for clothes, broken phone screens to be repaired, pets for grooming and/or veterinary visits, take-out food, product returns, etc. Rest assured – Amazon Local Service Vendors will have access only to the Errand Trunk and only for the time your Amazon Helios:Pilot is in their Pick-Up/Drop-Off bay.)



A line drawing of a hand with the index finger touching a central command stalk. The stalk is a horizontal cylinder with a light icon on the left and four directional arrow icons on the right. A red speech bubble with the text 'CHANGE AMBIENCE' points to the stalk.

CHANGE
AMBIENCE

Your Amazon Helios:Pilot has a large variety of platform agnostic Interior Ambience by Amazon® modes, settings, configurations, plug-ins, integrated endemic service apps and Scents by Paul Smith* to suit your every mood. Interior Ambience modes can be set, changed and configured at any point during the vehicles operation.

1. Touch the central command stalk and say 'Change Ambience'
2. Amazon Helios will speak-aloud the menu of up to 64 configuration options, including sub-menus of service integrations for Ambience Options that include: Music, Lighting, Video, Advertising Controls, Personalization Settings, Seat Adjustments, Mood and Environmental Settings.
3. Select the desired Ambience Option by speaking aloud at any point during the menu tree.
4. If Amazon Helios misunderstands you, speak aloud the desired Ambience Option again more clearly, articulately and louder and/or have your riding companions remain still, quiet and silence their devices.
5. Each main menu Ambience Option has appropriate sub-menu configurations defined by integrated service sub-options that bring you the autonomous vehicle world's best design-branded experiences featuring Music by Amazon+Spotify, The YouTube-HBO Channel, Ben Stiller Talks, Yves Béhar-Phillips-Fuse Moods and the Kickstarter Startup Show.

(* Scents by Paul Smith is available only on Amazon Helios:Pilot Luxe, Amazon Helios:点峻怪物)



For ISO865 Shared Object Multi User Hygeine Standards, your Amazon Helios:Pilot requires that you engage the RE-FRESH™ system after every use in which it may be dispatched for use in the AmazonPools® shared vehicle network and/or EverDrive™ by Uber. To activate the RE-FRESH™ system you must be seated in the Pilot seat and close and lock all doors, windows and ports. Amazon Helios will not provide the RE-FRESH menu option unless your Amazon Helios:Pilot is fully sealed and secured. This is for your safety.

1. ENGAGE: Before egress touch the central command stalk and say 'RE-FRESH'.
2. COUNT-DOWN: Amazon Helios will announce 'Entering RE-FRESH mode' and provide a 8 second count-down.
3. DOOR UNLOCK VIA APP: Unlock the driver's side door through your Amazon Helios App. Be sure the Amazon Helios App has been recently paired to your Amazon Helios.*
4. RETRIEVE AND EGRESS: Once the driver's side door is unlocked, immediately egress the vehicle. Be sure to retrieve all belongings, other occupants and any organic or semi-organic objects, cups, meal remnants, clothing, pets, toys, bots, 3D printed object solutions, pillows, books, networked devices, non-streaming media objects or anything with a chemical battery.
5. CLOSE AND COVER: Secure any door you unlocked and opened while performing Step 4.

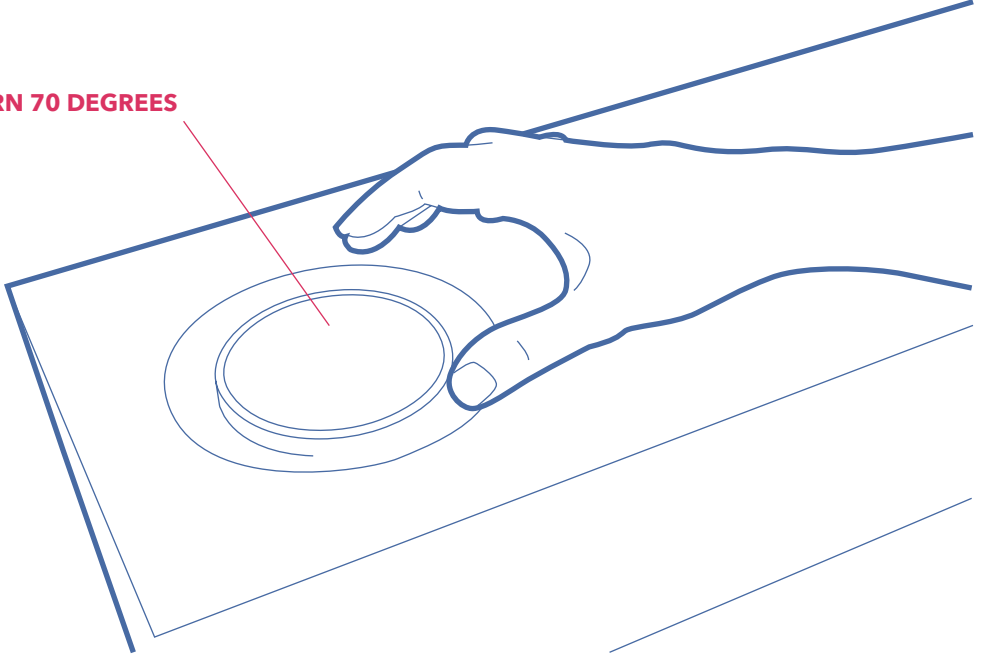
(*IMPORTANT – Do this before you perform Step 1.)



CAUTION:

THE RE-FRESH™ SYSTEM USES A PARTIALLY-ORGANIC SANITIZING COMPOUND THAT IS HARMLESS AND ALSO MAY CAUSE RESPIRATORY DISTRESS AND/OR SKIN IRRITATION. IF THE RE-FRESH™ SYSTEM BEGINS TO GAS DURING ANY OF THESE STEPS TURN YOUR FACE AWAY, CLOSE YOUR EYES, HOLD YOUR BREATH AND COMPLETE THE STEPS CALMLY AND EXPEDITIOUSLY.

TURN 70 DEGREES



We're continually refining, optimizing and efficientizing your Amazon Helios:Pilot driving experience to make it the most comfortable, quick, safe autonomous vehicle experience known to the world. System and firmware upgrades are important so that your vehicle is always optimally configured. Monitor your messages head unit near the primary rider's left arm rest for critical patches, upgrades, virus alerts and issue responses.

Occasionally your Amazon Helios:Pilot will need upgrades to important algorithms and subsystems. These upgrades often happen seamlessly. But, every so often we will need your confirmation, or you may need to perform an at-home upgrade if network service is spotty.

To manually upgrade a critical system you will need the specially coded and encrypted USB "dongle" provided with your Amazon Helios:Pilot. With this you can copy firmware upgrades that you will have downloaded to your Amazon NetTop or other computer. Insert the USB dongle into the System & Service Port underneath the primary rider's seat while twisting the main console jog wheel right 70 degrees. You will hear a two-tone chime indicating that your Amazon Helios:Pilot has accepted the firmware successfully.

Your Amazon Helios:Pilot will now upgrade itself and announce the systems, options, services, and new safety upgrades being installed.

How do I install my/our Dynamic Insurance plug-in from my insurance providers' download site?

See Amazon Pilot:Helios Owner-Rider Guide Section R-48 Page 17.

I just subscribed to a used/re-used Amazon Pilot:Helios. Is there a way I can clear the Car History?

If you live in Sweden, Norway, Turkey, Lagos, Vietnam, North Korea, Greenland, Mexico, Tago, Russia or Texas, your Amazon Pilot:Helios vehicle history can be reset at your local Amazon Advocates Drive-In Centers. In other countries/territories/protectorates, Car History Data, Car Rider Profiles, previous routes, accumulated citations, violations, misuse records, retrofits, upgrades, firmware editioning, reconfigurations, interior upholstery modifications, exterior mods, color changes, accident reports/events, locks/unlocks and/or more is Data Indelible as mandated by ISO-874.

How do I configure Parental Lock Media Blocking in the car's entertainment system for Pre-Teen Party Chauffeur?

While holding the center console command key, run your voice-unlock protocols and navigate to Parental Controls and access menu item 12. To learn more, see Pilot Helios Owner-Rider Guide Section L-4 Page 24.

Is there a published fee structure for timed-parking?

Fees vary arithmetically based on availability, demand, time-of-day, current road conditions and other factors for Privilege Parking ("timed-parking") and are always more expensive than allowing your vehicle to continue moving (PrimeValet® Mode) and/or engaging TaxiTaxi® Mode. See Terms & Conditions Section 56.4 and/or Car User Guide Section A-12 Page 4.

Are there platform charges for use of non-Amazon routes and roadways?

Use or engagement of non-network platforms from other providers will result in usage surcharges at the discretion of those non-network roadways and their owner-operators. These fees will be presented to you prior to entering non-network platforms based on your current approved route.

Do I have to use Pilot Helios and/or Amazon approved Santization Fog Cartridges for the Multi-User Sanitizer Subsystem?

If your Amazon Pilot:Helios has a Intuit NeighborShares®, Amazon TaxiTaxi!®, Amazon PrimeValet®, EverDrive by Uber™ and/or CarShare™ plug-in(s) keeping your car properly sanitized and/or sterilized is key to superlative vehicular hygiene. Amazon Sanitization FogGrenades™ are formulated with considerations of the interior upholstery specific to the Amazon Pilot:Helios. Their use is recommended over 3rd party Foggers.

I have Roadside Assist AAA Platinum. What are the paths to upgrades for speedier roadside vehicle replacement?

Roadside AAA Assist PrimeRuthenium, Roadside AAA Assist PrimeRhodium and Roadside AAA Assist PrimePalladium are available for nominal fees offering 18, 9, 4 minute maximum wait times respectively for vehicle repair-replace on all Amazon Platforms and/or Amazon Roadways.

My Drive-Thru Pickup Trunk HotCold Refrigerator/Heater sometimes confuses food temperature preservation ranges for take-out pick ups. Is there a way to adjust its temperature ranges?

Your PRAM, FRI firmware settings may need configuring and/or resetting. See Amazon Pilot:Helios Owner-Rider Guide Section M-12 Page 4.

My Amazon Pilot:Helios refuses to route to an Amazon Advocates Drive-In Center for service. How can I override routing?

Your Amazon Pilot:Helios and/or Amazon Platform Roadway may have been compromised by a simple OncoVirus, Malware or Mayhemware. See Pilot Helios Owner-Rider Guide Section V-6 Page 12-32 and/or enter Manual Drive Mode. If your Pilot Helios and/or Amazon Platform Roadware are compromised, Amazon-VW System Service & Support will reverse fees and charges for your usage of Manual Drive Mode.

I am not sure, but I may have left something/someone in my Amazon Pilot:Helios after dispatching it to operate in Intuit NeighborShares®, Amazon ¡TaxiTaxi!®, Amazon PrimeValet®, EverDrive by Uber™ and/or CarShare™.

See Amazon Pilot:Helios Owner-Rider Guide Section L-8 Pages 19-41.

Can I Jailbreak my Amazon Helios:Pilot?

Frequently you may be tempted to upload 3rd party updates, patches, extensions, plug-ins, “mods”, firmware engine supercharger algorithms, adventureware or street-vended retrofit kits. Your Amazon Helios:Pilot is designed specifically to run Amazon. Our teams of nearly 17,000 engineers have worked tirelessly to provide you with the most robust ecosystem of Cloud-based firmware to keep you, your family and other who may use/lease/rent your vehicle safe and secure. Updates, alterations, modification, re-fits and retrofits jepordize your safety and security and should be avoided at all costs. Any modifications to the ecosystem disrupt its robustness, put you and others on the roadways at risk and may dramatically increase your liability in any/all circumstances. Your vehicle may misbehave with unlicensed alterations. It may contribute to roadway systemic computationally induced mayhem. It may cause the vehicle to disrupt the algorithmic flow, ebb and rhythm that keeps Amazon Roadways the safest, fastest, most efficient logistics network in the world.

Am I liable for manually over-riding the speed control system?

See Amazon Pilot:Helios Owner-Rider Guide Section L-8 Pages 42-46 ‘Your Amazon Helios:Pilot and the law’.

May I service the vehicle myself?

Self-servicing your Amazon Helios:Pilot is not permitted and will invalidate your Warranty and Terms of Service agreement. (See Amazon Pilot:Helios Owner-Rider Guide Section P-8 Pages 12-22 ‘Servicing and Maintenance’.)

